



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of

Bala, et al.

Serial No.: 09/886,547

Group Art Unit: Not Yet Assigned

Filed: June 21, 2001

Examiner: Unknown

For: WEB-BASED STRATEGIC CLIENT PLANNING SYSTEM FOR END-USER  
CREATION OF QUERIES, REPORTS AND DATABASE UPDATES

Assistant Commissioner of Patents  
Washington, D.C. 20231

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AUG 30 2001  
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**SUBMISSION OF FORMAL DRAWINGS**

Sir:

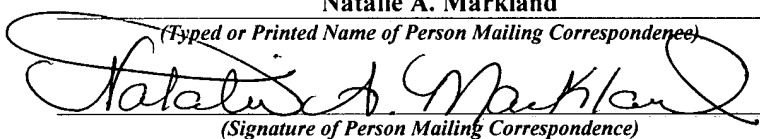
Submitted herewith are twenty (20) sheets of formal drawings comprising Figs. 1-7C for the above-referenced patent application. Acknowledgment of receipt is respectfully requested. Please substitute these formal drawings for the drawings which were filed with the application.

Respectfully Submitted,

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<b>CERTIFICATE OF MAILING BY FIRST CLASS MAIL (37 CFR 1.8)</b>		Docket No. FIS9-2000-0416	
Applicant(s): Bala et al.			
Serial No. 09/886,547	Filing Date 06/21/2001	Examiner Unknown	Group Art Unit Not Yet Assigned
Invention: WEB-BASED STRATEGIC CLIENT PLANNING SYSTEM FOR END-USER CREATION OF QUERIES, REPORTS AND DATABASE UPDATES			
<div style="text-align: right;"><b>RECEIVED</b> AUG 30 2001 Technology Center 2100</div> <p>I hereby certify that this <u>Submission of Formal Drawings, Formal Drawings ( 20 sheets, Figs. 1-7C)</u> <i>(Identify type of correspondence)</i></p> <p>is being deposited with the United States Postal Service as first class mail in an envelope addressed to: The Assistant Commissioner for Patents, Washington, D.C. 20231 on <u>August 23, 2001</u> <i>(Date)</i></p> <div style="text-align: right;"><p>Natalie A. Markland <i>(Typed or Printed Name of Person Mailing Correspondence)</i></p><p> <i>(Signature of Person Mailing Correspondence)</i></p></div> <p style="text-align: center;">Note: Each paper must have its own certificate of mailing.</p>			